

Terms and Conditions

NOTES

- Transit times, departures and delivery are estimated and may change depending on space availability. General Noli is not responsible for any delays caused by customs or other government agencies, carrier issues or events beyond our direct or indirect control.
- The tariff valid for stackable goods only unless otherwise indicated and is based on and for the weights and measurements as indicated and will be updated based on the actual weights and measurements.
- The tariff valid only for general cargo and excludes dangerous goods, perishable, valuables, temperature controlled, oversized, over-length, out-of-gauge cargo, or any other special cargo, unless explicitly mentioned in the offer and accepted by General Noli.
- For “door deliveries” this is intended as only transport to the recipient's address; any other operation, for example unloading, are the responsibility of the recipient, unless otherwise specified. We must be notified in advance of any traffic and/or parking restrictions in order to avoid additional costs.
- The “All-in” amount of the quotation is calculated on the basis of an average exchange rate subject to change; the actual exchange rate will be calculated at the time of shipment.
- Pallets must comply with the current regulations in force in the country of destination (ISPM15) to avoid costs for fumigation, re-palletizing goods or other necessary procedures that may be required.
- Where necessary, the shipment of original documents will be carried out under the sole and exclusive responsibility of the customer, who explicitly exempts General Noli from any liability related to the loss or late delivery of these documents.

The tariff does not include:

- Any stopovers for extended loading.
- Customs fees, duties and associated charges, inspection fees if applicable, handling in Customs areas and stopovers, as well as any overtime necessary for customs clearance.
- Detentions, demurrages, and port storage fees applicable at the end of the free time, for each calendar day of delay for any attributable cause.
- The insurance of goods.

ALL RISKS INSURANCE* and insurance claims management: Goods can be insured up to a maximum of 120% of the invoice value, with the exact rate and deductible to be verified according to the commodity.

The goods will only be insured by us upon receipt of a written mandate.

*Terms and conditions can be consulted at our web-site at: <https://www.generalnoli.com/wp-content/uploads/2024/03/GN-ICCA-STANDARD-POLICY-CONDITIONS-1.pdf>

Sede Legale e Amministrativa – 41100 Modena (Italia)

Via Sallustio, 3 – Tel. 059380311 – Telefax 059380380

Partita I.V.A./Codice Fisc.00857470363 – Cap. Soc. € 1.000.000,00 – Reg. Soc. N. 11710 Trib. Modena – C.C.I.A.A. 189754

Direzione e coordinamento Savino Del Bene S.p.A.

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GENERAL CONDITIONS.

Terms and conditions: As per both current ISO 9001:2015 and company procedures, should this contract meet with your approval, please return a copy of the same to us signed and stamped for acceptance.

Please note that customs duties will be invoiced separately from freight charges and, as this is an advance payment that we make on your behalf, direct remittance is mandatory on receipt of this invoice.

General Noli SpA is solely a mere freight forwarder.

General Noli SpA is not responsible for any errors or omissions in the documents issued by the shipper or receiver of the goods. The shipment shall be securely and properly packed in compliance with any applicable regulations, recognized standards, and best practices, and it will remain in a condition to be safely handled, stored, and carried. The shipper and consignee must hold all necessary export, transit, and import licenses and comply with the regulations of the countries of origin and destination.

The non-payment or delayed payment of even a single invoice, or the interruption of the business relationship for any reason whatsoever, shall entail the forfeiture of the benefits of the terms, with the consequent right to take all necessary actions to recover the credit related to all the invoices and the accrued interest, notwithstanding the fact that the same invoices may indicate payments with different terms.

In the event of delay or failure to pay our invoices within the agreed term, or the termination of our contractual relationship for any reason, or if, in our sole judgment, the credit standing of the Client becomes impaired, we shall have the right to demand that all our invoices, irrespective of the previously agreed terms of payment, be paid at sight together with interest and costs. Furthermore, we shall have the right to hold all the client's goods, properties, and documents in our possession until full payment of our invoices, whether overdue or not. All legal aspects are subject to our standard conditions as indicated on the reverse side of our shipping documents and on our website <https://www.generalnoli.com/>

Payment of freight, handling, and all related charges may not be withheld due to cargo loss or damage. Claims will not be processed unless all charges are paid in full within the terms of your credit agreement with General Noli. Unless otherwise noted, these terms and conditions will apply to all your future shipments.

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